

# Quality Policy

Moove Lubricants recognise that Quality is paramount to achieving long term customer satisfaction.

We are all responsible for Quality.

- We will strive to provide a consistent quality to meet the ongoing needs of our customers.
- The Quality Assurance System will be maintained to a level that embraces and promotes the requirements of ISO 9001:2015.
- The Quality Manager has the responsibility to ensure improvement opportunities are captured, and the authority to resolve all matters relating to quality assurance.
- Information generated from the Quality System, including current quality objectives and performance indicators, will be reviewed monthly to promote continuous improvement.
- When introducing new business or managing change, we will ensure any associated risks are identified, mitigated and controlled.
- Through regular review with critical suppliers, we will ensure any continuity risks are identified, mitigated and controlled.
- The quality system will be supported by the equipment, facilities and training of competent personnel, as required, to achieve the required level of quality.
- Improvements to product quality will be supported as required by the Leadership Team.
- Review of the Quality System will be performed on at least an annual basis.

Endorsed By \_\_\_\_\_

(Ian Lowe,  
Manufacturing General Manager)

Date \_\_\_\_\_

18<sup>th</sup> September 2018

**moove**